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INSURANCE INNOVATION EXECUTIVE BOARD

MEETING GUIDE

Chicago

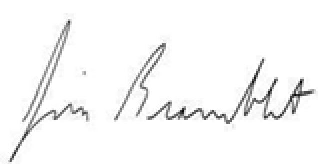
November 6 – 7, 2019

TABLE OF CONTENTS

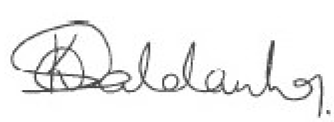
INSURANCE INNOVATION
EXECUTIVE BOARD

WELCOME

Thank you for joining us for the Insurance Innovation Executive Board Fall Session. During our meeting, we will explore the major trends shaping the insurance industry. We value your opinion and look forward to a lively discussion.



James Bramblet
Managing Director, Financial Services,
North America Insurance Practice
Leader



Kenneth Saldanha
Managing Director, Financial Services,
North America Insurance Strategy
Leader

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PROGRAM OVERVIEW

INSURANCE INNOVATION EXECUTIVE BOARD

WEDNESDAY, NOVEMBER 6

Efma-Accenture 2019 Innovation in Insurance NA Awards Ceremony and Dinner

City Winery
1200 West Randolph Street
Chicago

5:00 pm, Registration, Welcome Reception and InsurTech Showcase

6:15 – 9:45 pm, North America Awards Ceremony and Dinner

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INSURANCE INNOVATION
EXECUTIVE BOARD

THURSDAY, NOVEMBER 7

Location: Accenture Tower
500 West Madison Street, Third Floor Conference Center
Chicago

Time (Eastern)	Activity / Session
7:00 – 8:00 am	***Breakfast***

PROFESSIONAL PROGRAM

Time (Eastern)	Activity / Session	Presenter(s)
8:00 – 8:15 am	**Opening Remarks and Introductions**	Jim Bramblet Kenneth Saldanha
8:15 – 9:15 am	**Mainstream Disruption and the Pivot to the New**	Kenneth Saldanha
9:15 – 10:15 am	**InsurTech Panel Discussion**	Moderator: Jim Bramblet David Lyman *Co-founder, CEO* *Betterview* Panelists: Harish Neelamana *President, Co-founder, Datacubes* Venky Weylagro *VP, Business Development* *Eddy Solutions*
10:15 –10:45 am	***Informal Networking***	
10:45 – Noon	**Striking a Balance with Whole Brain Leadership**	Torin Monet
Noon – 1:00 pm	***Lunch***	

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INSURANCE INNOVATION
EXECUTIVE BOARD

PROFESSIONAL PROGRAM		
Time (Eastern)	**Activity / Session**	**Presenter(s)**
1:00 – 2:45 pm	**Accenture's Global Financial Services Consumer Survey 2019 and Customer Experience**	Steve Gunderson Felipe Hillard
2:45 – 3:00 pm	***Break***	
3:00 – 4:00 pm	**Built to Scale: Driving Value with Artificial Intelligence in Insurance**	Anudeep Chauhan Sandra Reese Oliver Halter
4:00 – 4:15 pm	**Wrap-up and Departures**	

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IIEB MEMBER PARTICIPANTS AND BIOGRAPHIES

INSURANCE
INNOVATION
EXECUTIVE BOARD

IIEB MEMBER PARTICIPANTS (1/2)

Company	Participant	Title
AIG	**Suhas Yerra**	Global Chief Information Officer, General Insurance
Allianz	**Cathy Mahone**	Chief Administrative Officer
Athene Holding	**Randy Epright**	Head of Operations and Technology
AXIS	**Rob Hartman**	Chief Operating Officer
Farm Bureau Insurance	**Scott Stice**	Chief Marketing Officer
Kemper	**Charles Brooks**	Head of Operations and Technology
Munich RE	**Adam Edelstein**	Chief Operating Officer, Munich Re Specialty Insurance
Nationwide	**Melissa Gutierrez**	Senior Vice President, Nationwide Brokerage Solutions
Pacific Life	**Mike Shadler**	Senior Vice President and Chief Information Officer

INSURANCE INNOVATION EXECUTIVE BOARD

IIEB MEMBER PARTICIPANTS (2/2)

Company	Participant	Title
sedgwick	**Jane Tutoki**	Director, Sedgwick Board
THE HARTFORD	**Michelle Buswell**	Senior Vice President of Operations
WESTFIELD™	**Tracey Petkovic**	Chief Information Officer
Willis Towers Watson	**Eric Joost**	Global Head of Property and Casualty

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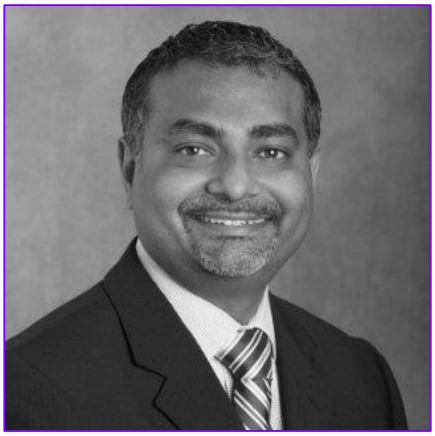


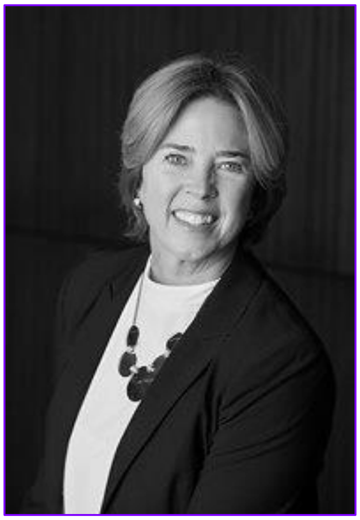
SUHAS YERRA

GLOBAL CHIEF INFORMATION OFFICER, GENERAL INSURANCE

Suhas Yerra is the Global CIO, General Insurance at AIG. He heads technology for General Insurance, AIG's largest operating unit which operates in over 80 countries with over $30 billion in revenue. Suhas leads an intellectually and culturally diverse team to create a truly global mindset in delivering technology solutions. His responsibilities include supporting business delivery that drives profitable growth and differentiated value to customers, strategizing and delivering digital platforms, establishing operational excellence and attention to customer experience, securing technology, managing expenses and advancing IT's people strategy to drive talent and inclusivity.

Suhas is a seasoned technology executive with over 20 years of leadership experience in the Financial Services and Insurance industry. Prior to joining AIG, he held senior technology executive roles with Bank of America Merrill Lynch, TIAA and Putnam Investments.

Suhas earned a Master of Engineering degree from University of Maryland, College Park, and a Master of Business Administration degree from Duke University's Fuqua School of Business.



CATHY MAHONE

CHIEF ADMINISTRATIVE OFFICER

Cathy Mahone is a member of the Allianz Life® Executive Leadership Group. She is responsible for Operations, IT, Procurement, Cybersecurity, and is currently working on Global Infrastructure and Digital Projects.

Previously, Cathy was senior vice president of Operations at Allianz Life, where she improved service levels, increased customer satisfaction, increased employee engagement scores, and drove overall efficiencies – while leading major outsourcing.

Cathy also serves on the board of Lifeworks, a nonprofit serving people with disabilities and the American Heart Association Board.

Before joining Allianz Life, she was vice president of the Operations Project Management Office at American Express Financial Advisors, where she built a 20-year career in various positions, including large transformation initiatives involving operations, IT, marketing and distribution.

Cathy holds a master's degree in business communications from the University of St. Thomas in Minnesota, and a BA in mass communications from the University of Minnesota. She holds her FINRA Series 7 and 24 securities registrations and licenses.

RANDALL EPRIGHT

EXECUTIVE VICE PRESIDENT AND CHIEF INFORMATION OFFICER

ATHENE HOLDING

Randy Epright has 30 years of insurance and financial services operations and technology experience. Prior to joining Athene Holding Limited, Randy was the Global Business Information Officer of Consumer Businesses at American International Group, Inc. (AIG). After 8 years of delivering innovative technology solutions for Travelers Insurance, Randy joined AIG in 1995, where he held numerous operations and technology leadership positions, including Divisional Vice President of Foreign General Insurance, where he led global strategic development for Personal Lines, Commercial Lines, Accident and Health, and Claims.

As Vice President, AIG Data Center, Randy led the global architecture and deployment strategy for AIG's strategic contact centers. In roles spanning Executive Vice President and Chief Operating Officer of AIG Retirement Services, Chief Operating Officer AIG Advisor Group, and Chief Information Officer of AIG Life and Retirement, Randy drove operations and technology modernization, innovative product delivery, and digitalization of distribution for Life, Individual Annuities, Group Retirement, Mutual Funds, and Brokerage/Investment Advisory businesses.

Randy has a bachelor's degree in business management from Providence College in Rhode Island and an MBA in Information Systems from Denver University in Colorado. He holds a FINRA Series 7 designation and previously served as a board member and audit committee Chairman of AIG Global Services enterprise group.

ROB HARTMAN

CHIEF OPERATING OFFICER

Rob Hartman is Chief Operating Officer of AXIS Insurance, a global provider of specialty insurance. AXIS Insurance provides Property & Casualty, Professional Lines, Terrorism, Marine, Energy, Aviation, Credit & Political Risk, Environmental, Accident & Health coverages and other customized insurance solutions. Previously, he served nearly two years as the Company's Senior Vice President of Business Development.

Prior to AXIS, Rob was a partner at McKinsey & Company, where he led the Pittsburgh office for five years and was a member of the firm's Insurance Practice. During his more than 11 years at McKinsey, he counseled leading P&C insurance companies and their executive teams on corporate and business unit strategy, including distribution, underwriting, marketing, operations and claims.

Before joining McKinsey, Rob served over 8 years in the U.S. Navy as a Naval Flight Officer, where he was a Mission Commander of P-3C aircraft. He completed 3 deployments and flew missions in support of NATO peacekeeping operations in Bosnia and Kosovo, anti-submarine missions in the Mediterranean and North Atlantic, and counter-drug missions in the Caribbean.

Rob holds a Master in Business Administration degree from Harvard Business School and a Bachelor of Science, with distinction, from the United States Naval Academy where he majored in mathematics.

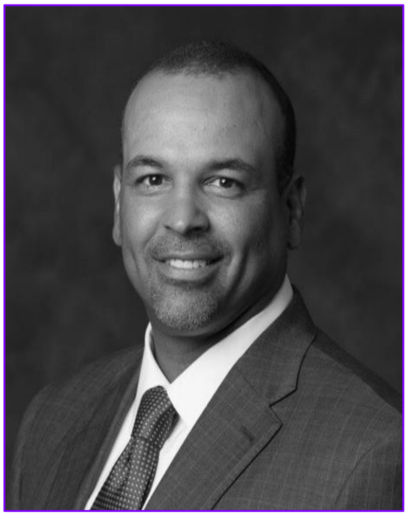
SCOTT STICE

CHIEF MARKETING OFFICER

Scott Stice was named Chief Marketing Officer of FBL Financial Group, Inc. in June 2013. He has overall responsibility for sales, marketing and distribution for the company’s brand, Farm Bureau Financial Services, and its multiline exclusive agency force.

Prior to joining FBL, Scott was senior vice president and head of field strategy and execution at Farmers Insurance. He holds a BS in Business Management and Administration from the University of Redlands, and he earned an MBA from Pepperdine University.

Scott serves on the Board of Directors and the Executive Leadership Team for the American Heart Association of Central Iowa, on the Accenture Insurance Innovation Executive Board, GAMA Executive Leadership Council and the LIMRA Distribution Leaders Roundtable.



CHARLES BROOKS

HEAD OF OPERATIONS AND TECHNOLOGY

Charles Brooks currently serves as Head of Operations and Technology. Most recently, he served as the Global Operations Officer for ACE Group. Prior to that role, Charles led Member and Plan Sponsor Services for Aetna.

In his earlier leadership roles, Charles was Senior Vice President of Operations and Chief Information Officer for Travelers Personal Insurance, Partner at Accenture, and Captain in the United States Army. Charles joined Kemper in May 2016.

ADAM EDELSTEIN

CHIEF OPERATING OFFICER,
MUNICH RE SPECIALTY INSURANCE (MRSI)

Munich Re Specialty Insurance was formed to bring together affiliated insurers, producers and related services providers of Munich Re to offer specialty property and casualty products and services in North America.

Adam Edelstein is Chief Operating Officer for Munich Re Specialty Insurance ("MRSI"). He is responsible for spearheading the buildout of an effective structure to support growth strategies and drive business operations efficiency to achieve the company's business goals and objectives. He has accountability for the Service Delivery, Claims, Technology, Business Intelligence & Analytics, Business Architecture and Transformation Management Office. He is based in MRSI's New York headquarters.

Adam brings deep expertise in delivering sustainable growth and leading organizational transformation. He joins Munich Re Specialty Insurance from a boutique insurance-focused consultancy where he recently lead the build and launch of a revolutionary commercial insurance product for a major multinational company.

Previously, Adam served as Chief Operating Officer for a leading specialty insurance company that experienced significant organic growth each year during his tenure. While there, he drove innovation and implemented a new company-wide operating model, as well as a modern technology platform. Adam has held a variety of other senior operational roles including Chief Operating Officer of an insurance-focused data and analytics consultancy now wholly owned by ISO.

Adam lives in New York City with his wife and two children. He is an attorney licensed to practice in New York and the District of Columbia.

MELISSA GUTIERREZ

VICE PRESIDENT,
NATIONWIDE BROKERAGE SOLUTIONS

Nationwide Brokerage Solutions is a $1 billion brokerage operation supporting over 11,000 agents and key partners to Nationwide. As leader of Nationwide Brokerage Solutions, Melissa Gutierrez is focused on transforming Nationwide's wholesale distribution capability to simplify the connection between customers and their best solution. The Nationwide Brokerage team builds deep and lasting distribution relationships and is helping to expand Nationwide's presence in specialty and mid-market commercial.

Since joining Nationwide in 1987, Melissa has held a number of positions in sales, strategy, operations, and product across the insurance and financial services businesses of Nationwide.

Melissa holds the chartered life underwriter (CLU) designation, a bachelor's degree in marketing from Franklin University and a master's degree in business administration from the University of Dayton. Melissa is the incoming chair of the Board of Trustees for Franklin University, an international private, non-profit university based in Columbus, Ohio. She lives in Galena, Ohio with her husband, Tony, her youngest son, Joshua, and her two cats, Keisha and Elvis.

MIKE SHADLER

SENIOR VICE PRESIDENT AND CHIEF INFORMATION OFFICER

As Senior Vice President and Chief Information Officer (CIO), Mike is responsible for charting the strategic direction for technology and digital at Pacific Life. In addition to setting the overall vision and strategy, he works with divisional and subsidiary IT heads to drive business results.

Prior to being named CIO in November 2018, Mike was the Vice President of Pacific Life's Broad Market Operations where he was responsible for strategy, product, new business, customer service and technology for Pacific Life's efforts to expand its life insurance protection business into the broad market. Mike was also responsible for fully integrating the 2016 acquisition of Genworth Financial's life insurance new business capacity into Pacific Life, including the start-up of an East Coast operation located in Lynchburg, VA.

Prior to joining Pacific Life in 2016, Mike was the Chief Operations Officer for Genworth Financial's US life insurance division, where he led a multi-product operations and technology Center of Excellence known for its customer service excellence, cost efficiency, and employee engagement. He has worked in a variety of leadership roles and held successive chief information officer roles within Genworth Financial beginning in 2004 as the Life Insurance Chief Information officer and progressing to running technology across the life, long-term care and annuities product lines. He was also responsible for sourcing, global infrastructure and corporate systems. Mike began his career at General Electric in 1993.

Mike has a B.S. in Computer Science from Roanoke College.

JANE TUTOKI

DIRECTOR, SEDGWICK BOARD

Jane Tutoki was appointed to the board of directors for Sedgwick. Prior to that she was named the Vice Chair of Sedgwick, after overseeing the successful acquisition of Cunningham Lindsey by Sedgwick in April 2018.

Jane previously served as Global CEO of Cunningham Lindsey – a global provider of independent loss adjusting and claims management services worldwide – a position she held for 4 years. With more than 25 years of management experience, Jane is an enthusiastic leader with a passion for fostering new talent. She brings her strong management skills and global perspective to her role as a member of Sedgwick's leadership team. At Cunningham Lindsey, she was instrumental in strengthening the global structure of the company to better serve customers and attain a healthier business state, with a footprint spanning 60 countries.

Jane is a strong advocate for mentorship and sponsorship…of championing women and minorities in the industry. As a female executive in the insurance world, she is committed to helping to pave the way for future female leaders in the industry. Jane has been featured as a "*Woman Changing the Face of the Insurance Industry*" by *Reactions* magazine, as well as "*A Claim to Success*" by *CEO* magazine. She was named one of the Insurance Business America's Elite Women in Insurance in 2017. Jane also received the CLM Lifetime Achievement Award in 2017 for her leadership and career in the claims profession.

Prior to joining Cunningham Lindsey, Jane served as Global Head of Claims Operations for AIG Property and Casualty and worked as both Head of Americas Region and Executive Director of Global Insurance for Xchanging PLC. Jane held several senior positions at Zurich Financial Services, including Global Chief Claims Officer and Chief Claims Officer, North America Commercial Division. She began her time at Zurich in senior claims executive roles at its Farmers personal lines business, including as head of its auto claims division. She also served for seven years on the board of EDC (Electrician de Caracas) a subsidiary of AES. She served on the advisory boards of Claims Litigation Management Alliance and is an active board member with Accenture Insurance Innovation.

Jane began her career as an attorney working for numerous insurance companies, later serving as in-house counsel at Hartford Financial Services. She holds a Juris Doctor degree and is a Chartered Property Casualty Underwriter. She speaks Japanese and credits her experience as a high school exchange student in Japan as piquing her early interest in global work.

MICHELLE BUSWELL

SENIOR VICE PRESIDENT OF OPERATIONS

Michelle Buswell is Senior Vice President of Operations responsible for the strategy and delivery of client services for Middle & Large Commercial and Global Specialty businesses as well as shared services for the enterprise. Her organization is accountable for the delivery of underwriting support, customer service, billing, premium accuracy, workforce management and licensing and contracting. The unit is roughly 1300 employees located in offices throughout the United States and London. The unit generates over $250m in premium on an annual basis. Michelle was also Head of Group Benefit Operations in 2017 and a key leader in the acquisition of the Aetna Group Benefit business.

Michelle joined The Hartford in May 2011 as Vice President of Operations, Retirement Plans Group where she had accountability for New & Inforce business, Plan Management, and Client Services. She was the Operations lead for the sale of the business to MassMutual, transitioning over 800 teammates to the new environment. Prior to joining The Hartford, Michelle was VP of Business Insurance Operations at Travelers, VP of Retirement Solutions at Lincoln Financial Group and VP of Employer Services at CIGNA. She has 29 years of experience in financial services, healthcare, property & casualty and group benefits businesses leading large organizations through transformational efforts.

Michelle holds a Bachelor of Science degree in Business Administration from Eastern Connecticut State University and is a board member for Our Piece of the Pie.

TRACEY PETKOVIC

CHIEF INFORMATION OFFICER

As Chief Information Officer, Tracey leads the IT organization and is accountable for Westfield's information technology strategy, strategic plan, and execution. In addition, Tracey serves as the IT sponsor for the Commercial Lines System of Underwriting Program and the Digital initiatives.

Tracey has been a vital member of the IT leadership team since joining Westfield in 2008. She has diverse experience and has provided leadership oversight for every facet of the Westfield IT organization at one point in her tenure. Tracey has expertise leading information technology enabled business transformation efforts through both her Westfield experience and previously as an executive at Nationwide. Tracey was the IT leader accountable for the delivery of the IMPACT Program prior to taking a similar role in the Commercial Lines System of Underwriting Program. Through these experiences, Tracey has developed strong relationships across the insurance operations and with all of Westfield's most important IT vendor partners.

Prior to joining Westfield, Tracey served in a variety of positions at Nationwide Insurance in Columbus, Ohio, including leadership positions in Enterprise Production Assurance, Claims Systems, and Agency Systems.

Tracey has a Bachelor of Science degree in Mathematics and Computer Science from Otterbein College (now University). She has her Master's degree in Business Administration from Franklin University.

ERIC JOOST

GLOBAL HEAD OF PROPERTY AND CASUALTY

WillisTowersWatson

Based in London, alongside our global leadership team, Eric's role involves the leadership and oversight for the largest component of Willis Towers Watson's corporate risk and broking business with a focus on strategy, technology, innovation and client experience.

Previously, Eric served as Chief Operating Officer of Willis North America, unit of Willis Group Holdings. In this role, Eric was responsible for the development and execution of growth and operational infrastructure across Willis North America, the firm's largest business segment. He also led Willis's efforts to design and execute the firm's Operational Improvement Program in North America.

From 2009 to 2013, Eric served as Chief Executive of Willis North America's Specialty Practices, providing strategy and oversight across industry and customer services segments in North America, including construction, health care, financial services, real estate and life sciences; as well as dedicated insurance products to protect unique risks such as cyber risk, executive risk and environmental liabilities.

Eric has over 30 years of experience in the insurance industry as a specialist broker and underwriter. Before joining Willis, he served as senior vice president and board member at Allianz Global Risks US Insurance Company from 2002 to 2006. Prior to that he led Aon's Financial Services Group as managing director.

Outside of Willis Towers Watson, Eric has served on the board of Kids for Tomorrow, as well as an Advisory Trustee for Lawrence Hall Youth Services.

Eric received his M.B.A. from Kellogg School of Management at Northwestern University and his B.S. in industrial engineering from McCormick School of Engineering at Northwestern University.

ACCENTURE LEADERSHIP PARTICIPANTS AND BIOGRAPHIES

ACCENTURE LEADERSHIP PARTICIPANTS

Accenture Leadership Participants	Title
Jim Bramblet	Managing Director, Financial Services, North America Insurance Practice Leader
Anudeep Chauhan	Managing Director, Insurance Strategy
Steve Gunderson	Managing Director, Insurance Strategy
Oliver Halter	Managing Director, Technology Strategy
Felipe Hillard	Fjord Midwest Leader
Sonepal Kohli	Managing Director, Insurance Strategy
Torin Monet	Senior Principal, Talent and Organization Strategy
Sandra Reese	Managing Director, CFO & EF Practice, Global Inclusion and Diversity Leader for Accenture Strategy
Kenneth Saldanha	Managing Director, Financial Services, North America Insurance Strategy Leader

JIM BRAMBLET

**MANAGING DIRECTOR, FINANCIAL SERVICES,
NORTH AMERICA INSURANCE PRACTICE LEADER**

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Jim Bramblet is Accenture's North American Insurance Practice Leader. Throughout his career, he has focused on large scale transformation programs at large and mid-sized carriers in the P&C and Life / Health businesses. His direct experience with clients has traditionally been at the intersection of technology platform transformation and operating model redesign – across core Insurance functions of Distribution, Policy Administration, Operations and Claims. Over the past 5 years, his work with clients has incorporated all elements of digital transformation including Experience Design, Data, Analytics, Cloud Migration, Workforce Redesign and Digital Solution implementation at both the enterprise and point solution level.

Jim is passionate about helping carriers see their way through transformation of their businesses during this time of digital disruption and the collision of large industry sectors. He believes that Insurance and the protection / restoration services that carriers provide for individuals and business is a critical part of both personal and economic growth and stability. While analyzing long-term trends and hypothesizing about implications for the industry are an important part of leading Accenture's Insurance practice, Jim remains committed to turning these trends into real business impact for Accenture's clients, their customers and down to the desktop level of the insurance carrier employee.

Jim holds a BBA from University of Miami in International Finance and Marketing. He joined Accenture in 1995, spent a year with a dot-com from 1999 -2000, left Accenture to lead Cognizant's global Insurance Consulting business in 2014 and returned to Accenture in the Spring of 2017. He resides in the northern suburbs of Chicago with his wife Katie, their two children, Joe and Maggie, and their mutt, Myrtle.

ANUDEEP CHAUHAN

MANAGING DIRECTOR, INSURANCE STRATEGY

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Anudeep Chauhan serves P&C as well as Life Insurance and Reinsurance clients in building, deploying digital capabilities and new ways of working. He has over 18 years of experience developing and implementing innovations, digital strategy, customer journeys and operations transformation programs in the Insurance industry.

Anudeep has authored several white papers on insurer / broker of the future as well as use cases and PoCs with blockchain in combination with smart contracts and IoT. He had developed award winning digital innovations such as the risk self assessment capability for AIG Multinational Insurance.

Prior to joining Accenture 7 years ago, Mr. Chauhan was SVP, Transformation Programs Executive for Bank of America Home Loans where he helped manage operations transformation for dealing with the mortgage crisis.

As SVP Global Strategy for Aon Corporation, Anudeep led the formation of new data driven products resulting in creation of Inpoint Consulting. From 2002 to 2008, Mr. Chauhan was the Business Transformation Officer at Auto Club Group of Michigan leading large program implementations as well as corporate financial planning and analysis, reinsurance and business intelligence functions.

Anudeep has an MBA from Cornell University and a BA in Economics from National Defense Academy of India.

STEVE GUNDERSON

MANAGING DIRECTOR, INSURANCE STRATEGY

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Steve Gunderson is a Managing Director in Accenture’s Insurance Strategy practice. He has over 18 years of strategy consulting experience advising clients through strategy development, operating model design, and transformation planning and execution. His recent focus has been helping insurance companies re-image the customer experience and launch new products and services.

Steve holds an MBA from the Kellogg Graduate School of Business, Northwestern University and a B.S. in Finance from the University of Illinois, Urbana. He lives in the Chicago suburbs with his wife Lesley and two daughter Lexie and Brooke.

OLIVER HALTER

MANAGING DIRECTOR, TECHNOLOGY STRATEGY

Oliver is a highly experienced and results-oriented IT executive focusing on strategic enterprise architectures, information strategy, and advanced analytics technologies to create value through technology. He has more than 25 years of experience in information technology, systems development, and business consulting.

Oliver has founded, built and led the big data and advanced analytical technologies team and competency in a leading professional services firm. He specializes in next generation information management strategies, enterprise architectures and deployments including cloud-based approaches.

Oliver has a keen understanding and appreciation of business drivers and priorities and a proven track record of bridging the gap between business leaders and technology functions.

FELIPE HILLARD

FJORD MIDWEST LEAD

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Felipe Hillard is leading Fjord Chicago's Go To Market team across the Midwest and select clients across North America.

During his time with Fjord, he has developed broad global experience opening new markets, setting up Fjord studios and partnering with clients to deploy award-winning products & services to the market in Southern Europe, Latin America and Southeast Asia.

Prior to his time with Fjord, Felipe led the Digital Technology Strategy and Customer Experience teams across Europe and Middle East for Barclays Bank in London.

SONEPAL KOHLI

MANAGING DIRECTOR, INSURANCE STRATEGY

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Sonepal Kohli is a Managing Director with the Insurance Strategy Practice. He is focused on Financial Institutions, primarily insurance carriers in driving strategy and operations. His areas of focus include corporate strategy, operational excellence, organizational performance and lean management.

Prior to Accenture, Sonepal was an associate partner at McKinsey & Co. as a leader in the Financial Services Practice. His experience was focused on Banking and Insurance leading growth and operational excellence initiatives to drive profitability.

TORIN MONET

SENIOR PRINCIPAL, TALENT AND ORGANIZATION STRATEGY

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Torin is a Senior Principal in Accenture Strategy, Talent & Organizations practice. He has 16+ years of experience championing and leading transformation and change, organization design, talent strategy and organizational effectiveness initiatives. He has received commendations for project management, innovation and customer satisfaction.

Torin holds a BA in Psychology from the University of California Santa Cruz and an MBA from the University of Chicago Booth School of Business.

SANDRA REESE

MANAGING DIRECTOR, CFO & EV PRACTICE, GLOBAL INCLUSION & DIVERSITY LEAD FOR ACCENTURE STRATEGY

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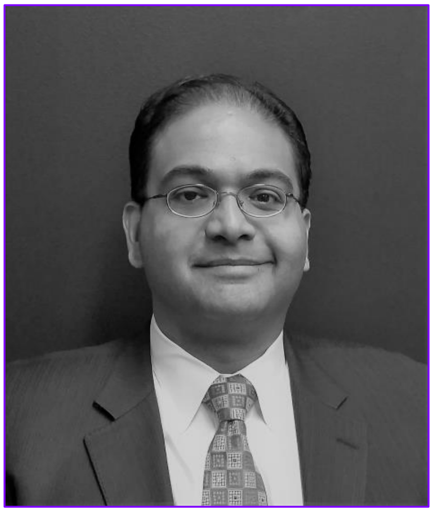
Sandy Reese is a Managing Director for Accenture Strategy's CFO & EV practice with more than 25+ years with C Suite business leaders driving big ideas and transformation while delivering real business results across consumer packaged goods, retail and CMT clients. She has developed this passion working with Fortune 500 to sub-$1B businesses enterprises, leveraging the knowledge and experiences gained as a former CFO, Public Accountant, and Strategist. Her priorities are centered around CFOs and how to help them deliver transformative change for their finance organizations and for their companies.

Beyond Sandy's client work, she is the global Inclusion & Diversity lead for Strategy and also responsible for the firm's broader Strategy practice across the Midwest Region in North America. In this regional capacity, she holds responsibility for market engagement and C-suite relationship focus, talent engagement, including inclusion and diversity, connectivity with regional Innovation Hubs, and advancing market brand / image.

Sandy is committed to "Reality Based Leadership" and convening project teams that will deliver exceptional client delivery; she believes the we should never underestimate the amount of social change that our clients will experience as they adapt to the world of digital disruption and need to help them achieve personal and institutional success. She is firmly dedicated to a collaborative culture, is a strong advocate for Accenture's I&D initiatives, and is very proud to work for a globally recognized leader in diversity and inclusion.

Outside of work, she has always loved travel. Even though she is a Chicagoan through and through and truly loves her city (even in winter!), she has experienced many amazing countries; and has a particular passion for Asia and the Middle East. Her most memorable travel experiences has been with her daughter, who has embraced her commitment to lifelong learning through seeing the world.



KENNETH SALDANHA

MANAGING DIRECTOR, NORTH AMERICA INSURANCE STRATEGY LEADER

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Kenneth Saldanha is a Managing Director with Accenture's Financial Services practice, and is the leader of the North America Insurance Strategy Practice. He has spent over 15 years serving Insurance companies. He focuses on strategy and operations optimization in large, global insurance companies.

Kenneth has designed and guided the execution of large scale change programs within individual functions and at the enterprise level for national and global carriers. He has served as an advisor and counselor to individual senior managers and senior management teams through business transformations.

Kenneth holds a B.A. in Mathematics & Economics from Gustavus Adolphus College and a M.S. and Ph.D. in Mathematics from the University of Chicago.

GUEST SPEAKER BIOGRAPHIES

DAVID LYMAN

CHIEF EXECUTIVE OFFICER AND CO-FOUNDER

Betterview

David Lyman is the CEO and Co-founder of Betterview, a risk management platform that helps insurance carriers to identify and score a roof's condition and other property risks. Located in San Francisco, California, Betterview is a venture-backed company funded by Manchester Story, Nationwide Insurance, EMC Insurance and MaidenRe (among others).

Prior to Betterview, David started a company that built social media software for small businesses, which he sold to Constant Contact. Along with his entrepreneurial experience, David has also built enterprise workflow and data analysis software for the oil & gas industry while working as a consultant at Accenture.

David holds a BSE in Computer & Telecommunications Engineering from the University of Pennsylvania.

HARISH NEELAMANA

PRESIDENT AND CO-FOUNDER

Harish Neelamana is the President / Co-founder of DataCubes. DataCubes' platform enables Commercial P&C carriers to rapidly utilize data science to supercharge their underwriting decisions. He has over 15 years of strategy and operations experience in the insurance industry, including stints at Zurich Insurance Group, Allstate and the Boston Consulting Group. He holds a Bachelors of Technology in Civil Engineering, and an MBA from Kellogg School of Management.

About DataCubes

Headquartered in Schaumburg, Illinois, and founded in 2016 by Kuldeep Malik and Harish Neelamana, DataCubes is the first decision automation platform for commercial P&C underwriting. The company has revolutionized the commercial underwriting process with cutting-edge AI and decision science. Commercial carriers of all sizes use DataCubes to make real-time underwriting decisions based on rich data and highly-accurate intelligence gathered by external sources to improve productivity, profitability, efficiency and accuracy. To learn more, please visit www.datacubes.com.

VENKY WEYLAGRO

VICE PRESIDENT OF BUSINESS DEVELOPMENT

Venky Weylagro, Vice President of Business Development, is an accomplished executive and entrepreneur with proven expertise in substantially growing sales networks. He has a passion for learning and has spent the past 15 years honing his skills in many facets of business including finance, operations, customer service, marketing, technology, and sales. As VP of Business Development, he plays a key role in bringing these functions together to drive business results for Eddy Solutions.

About Eddy Solutions

Eddy Solutions provides Intelligent Leak Protection that reduces the risk of water damage with comprehensive LoRaWAN-connected products and services that include sensors, shutoffs, analytics, and a proprietary real-time App/Dashboard. Our system empowers property owners with tools and data to both mitigate acute water damage risks and prevent future loss events. Find out more.... https://eddysolutions.com/

INSURANCE INNOVATION EXECUTIVE BOARD MEMBERSHIP

IIEB MEMBERSHIP (1/2)

INSURANCE INNOVATION EXECUTIVE BOARD

Aflac: **John Moorefield**, Director, Executive Vice President and Chief Transformation Officer; IT, Policy Services, Information Security, Aflac Life Insurance Japan

AIG: **Suhas Yerra,** Global Chief Information Officer, General Insurance

Allianz: **Cathy Mahone**, Chief Administrative Officer

Allstate: *Member in transition*

American Family Insurance: **Todd Fancher**, Enterprise Transformation Officer

Aon: **James Platt,** Chief Operations Office, Aon Risk Solutions

Athene: **Randall Epright**, Executive Vice President, Chief Information Officer

AXA: **Alpa Patel,** Enterprise Operations Services Lead

AXIS: **Rob Hartman,** Chief Operating Officer

Chubb: **Monique Shivanandan,** Chief Information Officer

CNA: **Michael Costonis,** Chief Operating Officer

Farm Bureau Insurance: **Scott Stice**, Chief Marketing Officer

Farmers Insurance: **Paul Wilson,** Chief Information Officer

Kemper: **Charles Brooks,** Head of Operations and Technology

Lemonade: **John Peters**, Chief Insurance Officer

Liberty Mutual: **John Heveran,** Senior Vice President, Chief Information Officer, Commercial Insurance

Lincoln Financial Group: **Ken Solon,** Executive Vice President, Chief Information Officer and Head of Digital

Manulife: **Shamus Weiland,** Chief Information Officer

Markel: **Mike Scyphers,** Chief Information Officer

Marsh: **Sastry Duruvasala**, Chief Digital Officer

MetLife: *Member in transition*

MassMutual: *Member in transition*

Munich RE: **Adam Edelstein**, Chief Operating Officer, MRSI

Nationwide: **Melissa Gutierrez,** Senior Vice President, Nationwide Brokerage Solutions

New York Life: **David Castellani**, Senior Vice President, Business Information Officer

Pacific Life: **Mike Shadler**, Senior Vice President and Chief Information Officer

Progressive: **Byron Olexa**, IT Business Leader

Prudential: **Bernard Jacob**, Senior Vice President & Chief Financial Officer, US Businesses

accenture

IIEB MEMBERSHIP (2/2)

INSURANCE INNOVATION EXECUTIVE BOARD

Daniel Franzetti, Chief Operating Officer, QBE North America

Suzy Scanlon, Vice President, Global IT Solutions

Jane Tutoki, Director, Sedgwick board

Robert Yi, Senior Vice President

Rick Law, Chief Operating Officer

Stevan Lewis, Senior Vice President, Digital Transformation

Michelle Buswell, Senior Vice President, Commercial Operations

Greg Chandler, Vice President of Enterprise Services

Member in transition

Michael Collins, Senior Vice President & Chief Information Officer

Ted Gramer, Chief Executive Officer

Randy Termeer, Senior Vice President, Chief Technology and Innovation Officer

Tracey Petkovic, Chief Information Officer

Eric Joost, Global Head of Property and Casualty

Wendy King, Vice President of Operations & Chief Information Officer

Mark Knipfer, Chief Operations Officer, Zurich North America

Betsy Ziegler, Chief Executive Officer

Ursuline Foley, Board Member, Strategic Advisor (former Managing Director, Corporate Operations, CIO and CDO, XL Group)

GENERAL PROGRAM INFORMATION

INSURANCE INNOVATION EXECUTIVE BOARD

GENERAL INFORMATION

HOTEL

W Chicago – City Center
172 West Adams Street
Chicago, IL
312 332 1200

IIEB & EFMA INNOVATION IN INSURANCE NA AWARDS CEREMONY AND DINNER

Wednesday, November 6

City Winery
1200 West Randolph Street
Chicago, IL

Schedule:

- **4:30-5:30 pm:** Shuttle from W Hotel to City Winery
- **5:00 pm:** Reception & Insurtech Showcase
  6:15 pm: Dinner with Awards Ceremony
- **9:45-10:30 pm:** Shuttle from City Winery to W Hotel

Valet parking is complimentary

CONTACT ACCENTURE

Messages for participants will be delivered during scheduled breaks in the program. For administrative or logistical questions, please contact Michelle Zecchin at michelle.zecchin@accenture.com or mobile 312 659 2002.

ATTIRE

Business casual is appropriate for both dinner and professional sessions.

PROFESSIONAL PROGRAM

Thursday, November 7

Accenture Tower
500 West Madison Street
Third Floor Conference Center
Chicago, IL

Schedule:

- ***6:50-7:30 am:*** *Shuttle from W Hotel to Accenture Tower*
- ***7:00 – 8:00 am:*** *Breakfast Buffet*
- ***8:00 am – 4:30 pm****: IIEB Professional Program*

Breakfast and lunch will be provided.

The nearest parking lot is located at 590 West Madison.

INSURANCE INNOVATION EXECUTIVE BOARD CHARTER

INSURANCE INNOVATION EXECUTIVE BOARD CHARTER

The Accenture Insurance Innovation Executive Board (IIEB) is a forum of North American business leaders that meet to discuss innovation and trends shaping the future of the insurance industry.

Co-chaired by James Bramblet and Kenneth Saldanha, Accenture managing directors, the board comprises business and technology C-level executives from the United States and Canada.

Launched in February 2011, the board meets two times annually. Board members serve a two-year term.

Each meeting includes a series of presentations, demonstrations and discussions as well as access to our latest industry research.

Board members will interact with their peers on innovations and trends shaping the insurance industry. It is a great opportunity for members to expand their professional network.

Members of the board will have access to the Accenture IIEB private library where appropriate content from the meetings will be posted. These materials will be available only to board members.

We adhere to AntiTrust Guidelines. Guidelines are reviewed at the beginning of each meeting with board members. The Insurance Innovation Executive Board is funded by Accenture and not commissioned by any business, government or other institution.

ABOUT ACCENTURE

Accenture is a leading global professional services company, providing a broad range of services and solutions in strategy, consulting, digital, technology and operations. Combining unmatched experience and specialized skills across more than 40 industries and all business functions—underpinned by the world's largest delivery network—Accenture works at the intersection of business and technology to help clients improve their performance and create sustainable value for their stakeholders. With more than 425,000 people serving clients in more than 120 countries, Accenture drives innovation to improve the way the world works and lives. Visit us at www.accenture.com.